



☆ THE 13TH ANNUAL ☆

RISSE

NASHVILLE

SUMMIT

TAKING CHARGE OF THE FUTURE OF HEALTHCARE

GAYLORD OPRYLAND, NASHVILLE, TN

MARCH 17

PRE-CONFERENCE WORKSHOPS

MARCH 18-19

CONFERENCE

SUNDAY, MARCH 17TH

7:00 - 8:00

Workshop A & B Registration Opens

7:00 - 8:00

Networking Continental Breakfast

8:00 – 4:00

Workshop A: Foundation of Risk Adjustment

- The essentials of and differences between Medicare Advantage, Commercial and Medicaid risk adjustment
- Understanding how risk scores are calculated
- Making sense of varying payment models
- An intro into using data and predictive analytics to optimize your risk adjustment practices
- Tools for achieving data accuracy
- Where do we stand with the transition from RAPS to EDPS? The latest in a long journey
- Provider engagement strategies for impacting your risk adjustment initiatives
- Risk adjustment vendor selection and management
- Determining whether you need RA vendors
- How do you effectively vet potential vendors and ultimately select them?
- Strategies for on-going, thorough vendor management
- The future of risk adjustment - what you need to know to stay ahead of possible changes
- Initial steps for preparing for a RADV audit
- Which staff is essential to overseeing your RADV audit prep?
- Staying ahead - key items to monitor well in advance of an actual audit

8:00 – 4:00

Workshop B: HCC Coding Accuracy

The HCC Coding for Accuracy workshop is not just for those directly involved in HCC coding work. It is designed for other disciplines, as well, including finance and analytics professionals. Join us for an introduction to best practices, the opportunity to work through case examples, and to share experiences with your peers. This workshop will zero-in on regulatory compliance while teaching you how to optimize the accuracy of the information gathered and submitted at the practice level. What you will also learn about the way charting is often done, how to overcome “disconnect” with the clinicians and how their typical charting practices and EMRs can create significant problems, and how RADV views documentation in contrast with the way clinicians were taught and EMRs were built initially. Please note: Attendees are encouraged to bring questions to pose to our expert workshop facilitators and to table for the group. We provide your workbook which includes copies of the slide deck. You will not need your coding manuals, but most people bring a laptop or a tablet, as well, for note-taking.

- Dialogue, interact and work in small facilitated groups with peers and colleagues
- Understanding the financial overlay - HCC codes mapping to risk adjustment scores
- A single coding and documentation process for
- Quality improvement
- Billing E&M CPT codes
- Risk adjustment
- Skill development on choosing diagnoses from portions of the encounter - permitted and not permitted
- Clinical documentation barriers for risk adjustment purposes (data validation audit risks)

Instructor:

Donna Malone, CPC, CRC, Senior Manager, Enterprise Risk Adjustment, HCC Coding and Quality Assurance

TUFTS HEALTH PLAN

11:00 – 1:00

Workshop C, D & E Registration Opens

1:00 – 4:00

Workshop C: Active Intelligence: Breakthrough Technologies Revolutionizing Risk, Quality, and Related Analytics for Value-Based Care

1:00 – 4:00

Workshop D: Advanced HCC Audit Preparation

1:00 – 4:00

Workshop E: Advanced Risk Adjustment Tools and Techniques

1:00 – 5:00

Main Registration Opens

4:30 – 6:30

RISE Welcome Reception in Exhibit Hall

MONDAY, MARCH 18TH

7:00 - 8:30 *Registration Desk Opens and Networking Breakfast*

7:00 - 6:35 *Exhibit Hall Opens*

8:30 – 8:45 **Opening Remarks**

Conference Chair:

Nathan Goldstein, *Chief Revenue Officer*

SIGNIFY HEALTH

Introduced by:

Kevin Mowll, *Executive Director*

THE RISE ASSOCIATION

8:45 – 9:45 **Keynote Address**

9:45 – 10:05 **The Dr. Martin L. Block Award for Excellence and Innovation**

10:05 – 10:35 *Networking Break in Exhibit Hall*

10:35 – 11:35 **Plenary Session: Healthcare Hot Topics – An Audience-Driven Discussion**

Join a panel of leading healthcare experts and solution providers as they address questions submitted by attendees themselves two weeks prior to the conference. This timely and lively discussion will tackle challenges in the healthcare industry including the latest risk adjustment strategies, impact of government program reform and changes in audit protocols, innovations in technology, as well as implications from the 2019 call letter released by CMS. This is a session you do not want to miss.

11:40 – 12:25 **Concurrent Sessions**

TRACK A:
Risk Adjustment
Strategies

Risky Business: Accurately Generating Financial Projections from EDPS/RAPS Submissions

TRACK B:
Quality, Accountability
and Transparency

How to Utilize your Risk Adjustment Reviews for Provider Education

TRACK C:
Member Engagement and
Care Outcomes

Leveraging Complex Care Management to Improve Quality of Life for Members and Financial Outcomes for Health Plans

TRACK D:
Data Management and Analytics

Augmented Intelligence: How to Optimize Risk and Quality Analysis

- Learn about augmented intelligence and how to implement it
- Utilize augmented intelligence to streamline and improve your risk adjustment and quality programs, care authorization, and physician referrals
- Increase productivity and accuracy of your healthcare experts to perform key activities in healthcare delivery

Darren Schulte, MD, *Chief Executive Officer*
APIXIO

TRACK E:
Trends and Developments

Cybersecurity, Hackers and Healthcare - Protecting your and your Client's Information

12:25 – 1:40

Networking Lunch

1:40 – 2:25

Concurrent Sessions

TRACK A:
Risk Adjustment Strategies

360 Risk Adjustment: Health Plan and Provider Perspectives

TRACK B:
Quality, Accountability and Transparency

Innovative Care Gap Strategies: The Evolution of Accessible and Convenient Advanced Screenings and Diagnostic Testing

TRACK C:
Member Engagement and Care Outcomes

Tools and Strategies to Positively Affect Your Star Measures Through the Member Experience

TRACK D:
Data Management and Analytics

Practical Approaches to Data Management to Power Your Analytics

TRACK E:
Trends and Developments

Lessons Learned: Combating Opioid Epidemic in Today's Environment

2:30 – 3:15

Concurrent Sessions

TRACK A:
Risk Adjustment Strategies

Beyond the Algorithm: Using Risk Adjustment to Grow Your Plan

TRACK B:
Quality, Accountability and Transparency

Session is currently pending confirmation; please check back for the updated agenda coming soon!

TRACK C:
Member Engagement and Care Outcomes

Mine the Gaps: Using Analytics to Develop Provider Education Strategies

- Simultaneously identify risk adjustment and quality care gaps
- Analyze member patterns and provider trends
- Develop and deliver actionable provider scorecards

Gail Boettcher-Bruno, RN, *Director, Client Services*

CENTAURI HEALTH SOLUTIONS

Carol Davis, LBSW, CPC, CRC, *Executive Director of Provider Engagement and Risk Adjustment*
VIVA HEALTH

TRACK D:
Data Management and Analytics

Achieving Payer Technology Innovation Results with Machine Learning and Artificial Intelligence

TRACK E:
Trends and Developments

Early Warning System: Utilizing Data to Optimize Preventive Care Management

3:15 – 3:45

Networking Break in Exhibit Hall

3:45 – 4:30

Concurrent Sessions

TRACK A:
Risk Adjustment Strategies

Is There a Link Between Risk Adjustment and Care Management?

TRACK B:
Quality, Accountability and Transparency

Detailing the Pros and Cons of Natural Language Process; Is it the Right Solution for You?

TRACK C:
Member Engagement and Care Outcomes

Evolving your Member Engagement Approach Using Socioeconomic, Behavioral, and Environmental Data

TRACK D:
Data Management and Analytics

Solving Data Challenges with Lab Data & AI

TRACK E:
Trends and Developments

Session is currently pending confirmation; please check back for the updated agenda coming soon!

4:35 – 5:35

Roundtables Part One - Select from 15 Different Presentations Spotlighting Healthcare's Most Influential Technology and Solution Gurus Presenting Tools to Elevate Your Plan's Initiatives

Pull up a chair and settle in for this unique opportunity to select three interactive, speed-dating type presentations featuring the latest technologies and solutions for boosting your plan's risk, quality and data management endeavors. A bell will ring three times within this special 60-minute session, alerting you to transition to the next roundtable of your choice.

5:35 – 6:35

Networking Cocktail Reception in Exhibit Hall

TUESDAY, MARCH 19TH

7:30 – 9:00 *Registration Desk Opens and Networking Breakfast*

7:30 *Exhibit Hall Opens*

8:00 – 9:00 **Roundtables Part Two - Select from 15 Different Presentations Spotlighting Healthcare's Most Influential Technology and Solution Gurus Presenting Tools to Elevate Your Plan's Initiatives**

Pull up a chair and settle in for this unique opportunity to select three interactive, speed-dating type presentations featuring the latest technologies and solutions for boosting your plan's risk, quality and data management endeavors. A bell will ring three times within this special 60-minute session, alerting you to transition to the next roundtable of your choice.

9:00 – 9:10 **Day Two Welcome Remarks and Day One Takeaways**

9:10 – 9:55 **Keynote Address**

9:55 – 10:25 *Networking Break in Exhibit Hall*

10:25 – 11:25 **Plenary Session: CMS Policy Update and Q&A**

11:25 – 12:10 **Keynote Address**

12:10 – 1:25 *Networking Lunch*

1:25 – 2:10 **Concurrent Sessions**

TRACK A:
Risk Adjustment
Strategies

Developing Strategies and Standards Around Building an Internal Coding Team

TRACK B:
Audit Readiness and
Compliance

Lessons Learned and Expectations: Preparing for Contract Level RADV Audits

TRACK C:
Provider Collaboration

Success Stories and Case Studies: Innovative and Tailored Approaches to Provider Education and Resource Maximization

TRACK D:
Trends and
Developments

Session is currently pending confirmation; please check back for the updated agenda coming soon!

TRACK E:
The Future of Healthcare

The Three Futures | Accelerating Data-Driven Healthcare

2:15 – 3:00

Concurrent Sessions

TRACK A:

Risk Adjustment Strategies

Automate Claims Validation for Increased Coding Accuracy and Completeness

TRACK B:

Audit Readiness and Compliance

Session is currently pending confirmation; please check back for the updated agenda coming soon!

TRACK C:

Provider Collaboration

Day in The Life of a Physician: Starting a Dialog and Strengthening Partnerships

TRACK D:

Data Management and Analytics

Technology and Data Analytics, an Agent of Change to Achieve Outcome Optimization

TRACK E:

The Future of Healthcare

Striking a Balance between High-tech and High-touch Care

3:05 – 3:35

Networking Break in Exhibit Hall

3:35 – 4:20

Concurrent Sessions

TRACK A:

Risk Adjustment Strategies

Risk Adjustment and Quality Coming Together: Achieving Efficiencies or Just Another Trend?

TRACK B:

Audit Readiness and Compliance

Session is currently pending confirmation; please check back for the updated agenda coming soon!

TRACK C:

Provider Collaboration

Positively Impacting RA through Meaningful Chart Reviews and Provider Education

TRACK D:

Data Management and Analytics

Session is currently pending confirmation; please check back for the updated agenda coming soon!

TRACK E:

Trends and Development

Session is currently pending confirmation; please check back for the updated agenda coming soon!

4:20 – 5:05

Plenary Session - Roundtable Discussion: Lessons Learned and Strategies to Succeed in 2020

The conference concludes with a compelling discussion dissecting key takeaways from this year's conference and tools to help you navigate healthcare's evolving landscape.

5:05 – 5:10

Closing Remarks